## Record steps to reproduce a specific behaviour with PSR (Steps Recorder)

Steps Recorder (before Windows 10 is called Problem Steps Recorder) is a tool available in Windows 10, Windows 8, and Windows 7 that helps you record an issue / behaviour with your computer.

The Steps Recorder will make screenshots of what's on your computer screen and include those in the recording you save

## Step-by-step guide to record a behaviour using PSR

- 1. Click on the Start button, or open Run via WIN+R or the Windows key .
- 2. Type the "psr" command in the search or run box and then hit the Enter key or press the OK button



- 4. Close / Minimize any open windows other than Steps Recorder.
- 5. Click the Start Record button in Steps Recorder. (the Start Record button changes to aPause Record button and the title bar flashes Recording Now.)
- 6. Complete the steps necessary to reproduce the behaviour.

During a recording, you can also press the Add Comment button to highlight a section of your screen and manually add a comment. 7. Click the "Stop Record" button in Steps Recorder to stop recording. 8. Once stopped, the report will appear.



9. Save the report using the "Save" button and a ZIP file containing the report will be created.

The report generated by PSR can be opened with Internet Explorer or Firefox with "Mozilla Archive Format" add-on.